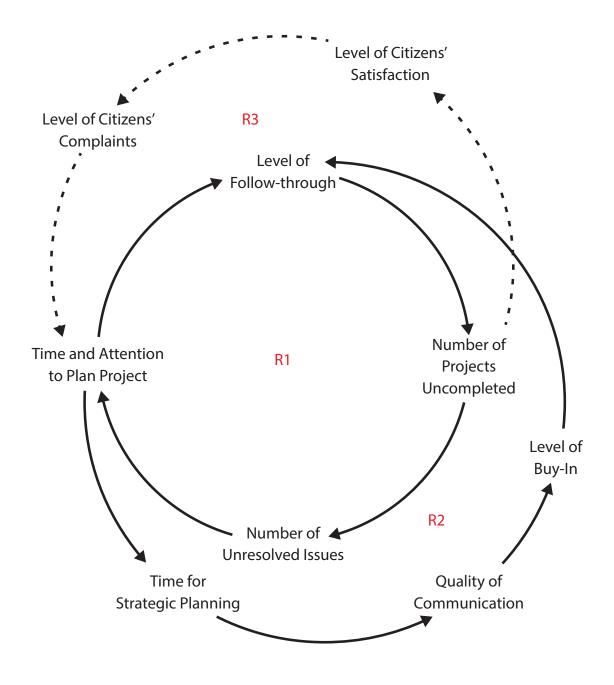


## WHY DO WE STRUGGLE TO COMPLETE OUR WORK IN ALIGNMENT WITH ORIGINAL CUSTOMER EXPECTATIONS?

## **HIGHEST POINTS OF LEVERAGE FOR CHANGE:**

Quality of Communication; Time, and Attention to Plan Projects



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